

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 28<sup>th</sup> day of June 2018**

**C.G.No:02/2018-19/Ongole Circle**

*Present*

*Sri. A. Jagadeesh Chandra Rao*  
*Sri. A. Sreenivasulu Reddy*  
*Sri. D. Subba Rao*  
*Sri. Dr. R. Surendra Kumar*

*Chairperson*  
*Member (Finance)*  
*Member (Technical)*  
*Independent Member*

*Between*

Y.Lakshmi Narayana  
Lakshmipuram,  
Parchuru,  
Prakasam -Dist

Complainant

*AND*

1. AAO/Parchuru  
2. AE/Parchuru  
3. ADE/Parchuru  
4. DE/Addanki

Respondents

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**ORDER**

1. Complainant Sri Y.Laxminarayana filed a petition in this Forum for change of sub category i.e., from Cat- 1 (C) to Cat 1 (A) to the Sc.No:4433520004693.
2. The Respondent No.3 in his written submission to the Forum has elucidated that the service was released on 24.06.2017. As per the tariff conditions, the new service sub-category will be confirmed after the completion of FY. Hence the sub category of complainant service will be decided in April 2018 based on the average units consumed from 24.06.2017 to 31.03.2018.
3. When the complainant service was verified in the master, it was noticed that the sub - category was changed from category 1 (C) to category 1(A) .
4. Since the grievance of the complainant is resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

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*OC*  
*ESTABLISHED*  
*1978*  
*2/2/18*

